



## VENOM POWER LIMITED WARRANTY

### STANDARD COVERAGE

If your VENOM POWER tire becomes unserviceable as a result of an eligible adjustable condition during the first 10% of tread life, the owner will be compensated 100% of the value of the tire. After that amount, VENOM POWER will offer a prorated mileage credit, down to 25% remaining tread depth, towards purchasing a comparable VENOM POWER brand tire. The owner must pay for mounting, balancing, and any other additional charges, such as taxes and freight. VENOM POWER shall not be responsible for any other fees incurred as a part of any exchange, labor, or additional costs resulting from this guarantee. VENOM POWER shall not be responsible for any damage or other issues caused by the improper installation (including any of the exclusions below), balancing, or selection of tire—including the selection of size, specification, type, or use of such tire (including those obligations under the “Owner’s Obligations section below”) that the manufacturer of your vehicle does not recommend. All terms and conditions of this guarantee are limited to the terms and conditions contained in this guarantee.

VENOM POWER tires include the Standard Coverage and the additional coverages listed below.

### MILEAGE WARRANTY

- 50,000 miles tread life warranty for Terra Hunter X/T, **X/T2**, R/T, and R/T+ 22-inch and smaller sizes, and 13.5-inch wide or less.
- 50,000 miles tread life warranty for Trail Hunter R/T 22-inch and smaller sizes, and 13.5-inch wide or less.
- 55,000 miles tread life warranty for Swampthing A/T 22-inch and smaller sizes, and 13.5-inch wide or less.
- 50,000 miles tread life warranty for Ragnarok GTS UHP 35-series and above aspect ratio and 22-inch and below sizes.
- **50,000 miles tread life warranty for COVERT GRIP ASP, COVERT GRIP CV, COVERT GRIP H/T.**
- Vehicles with staggered fitments, where the front and rear tires have different tire sizes, cannot be rotated. VENOM POWER warrants tires mounted on the rear axle of vehicles with staggered fitments only up to 50% of the warranted miles under our standard mileage warranty for specific tire models, tread patterns, and tire sizes.

VENOM POWER tires are warrantied against treadwear prior to the applicable indicated mileage for each specific tire model and size, provided that you:

1. Rotate your tires following the prescribed rotation patterns at least every 3,500 miles or less (UHP passenger car tires) or 5,000 miles or less (standard light truck tires) and have documentation showing the rotation schedule.

2. The TIRE SERVICE RECORD form filled out by the tire shop, dealer, or service department during regular routine maintenance. The required TIRE SERVICE RECORD form can be downloaded here: <https://www.venompowertires.com/static/VenomPower-TireServiceRecord-compressed.pdf> or at the bottom of this page.
3. Present the subject tire for adjustment during regular routine maintenance.
4. Present documentation showing the rotation schedule when requesting an adjustment and the date of purchase, vehicle type, model, odometer reading, and tire pressure.

When the tread becomes worn to 2/32 inch (shown by tread wear indicators molded into the tread grooves), the tire tread shall be considered worn. The Department of Transportation specifications determine such tread wear, and in accordance with applicable laws and regulations.

## **4-YEAR MANUFACTURER WARRANTY**

The 4-Year Manufacturer Warranty is a non-prorated replacement for any manufacturing defects in material and workmanship under normal and intended use. Non-intended uses include racing, off-road use, or competition use. If a manufacturing defect in material or workmanship occurs, the tire will be replaced at no charge, on a non-prorated basis to the consumer.

## **CONDITIONS AND EXCLUSIONS**

VENOM POWER tire warranties are limited to the original purchaser and the original vehicle on which they are installed, and such warranties and guarantees are not assignable to subsequent purchasers or vehicles. All warranties and guarantees by VENOM POWER tires are only applicable in the United States and Canada. This warranty does not cover any tires used or equipped on a vehicle registered or operated outside the United States and Canada.

The Limited Warranty does NOT cover the following:

- Tire branded or marked "blem," "Non-Adjustable (N/A)," or previously adjusted.
- Failure, damage, or irregular wear due to:
  - Road hazards (i.e., punctures, cuts, snags, bruises, impact breaks, etc.), wreck or collision;
  - Fire, accident, or vandalism;
  - Mechanical condition of the vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
  - Misapplication of tire or use of improper inner tube;
  - Alteration of the tire or addition of foreign material.
  - Use of tire chains, tire spinning, racing, off-road use, or other competitive activities.
  - Non-factory vehicle staggered tire fitments.
  - Costs of mounting and balancing service.
  - Costs related to tire pressure monitoring systems.
  - Costs related to shipping and transportation of the tire.
  - Loss of time or use, inconvenience, or any incidental or consequential damages.
- Improper use or operation including, but not limited to: improper tire and vehicle maintenance, running flat or run with severe underinflation, misuse, abuse, accident fire or chemical corrosion, underinflation, overinflation, overloading, over deflection, or failure to follow recommended rotation practices.
- Improper installation, improper mounting or dismounting, misapplication, improper repairs, wheel misalignment, or imbalance in the tire/wheel assembly.

- Tire size, load, and speed rating do not match the tire specifications outlined in your vehicle owner's manual.
- Tires with the Department of Transportation (DOT) number removed or rendered illegible; tires must bear the DOT prescribed tire identification numbers.
- Ride complaints after the first 1/32nd of tread wear or due to damaged wheels or any vehicle condition.

VENOM POWER Tires does not warrant any work performed by the dealer, including, but not limited to their selection, fitment, mounting and balancing, inspection, or repair of any tire.

## **INELIGIBLE TIRES**

Tires are not eligible for warranty if:

- The mileage and tire rotation records are not available or verifiable.
- The subject tire or tires are not presented and available for inspection at an authorized dealer.
- The subject tire or tires are worn beyond the tread wear bar indicators (less than 2/32nd of remaining tread).
- Uniformity issues after the first 1/32nd of tread wear.

## **CONSUMER RIGHTS**

This Limited Warranty gives you specific legal rights; you may also have other rights, which vary from state to state.

VENOM POWER Tires disclaims all other warranties, express or implied, including the implied warranty of merchantability, the implied warranty of fitness for a particular purpose and liability for incidental and consequential damages (i.e., loss of time, loss of use of vehicle, road services, towing charges, inconveniences, etc.).

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not apply to you.

NO ONE (including a VENOM POWER Tires employee, representative, or dealer) has the authority to vary the terms of this Limited Warranty.\*

## **OWNER'S OBLIGATION**

When making a claim, you must return the tire to be replaced to your VENOM POWER tire dealer and sign the customer signature section of the VENOM POWER Tire Claim Form.

Proper vehicle and tire care are necessary to obtain the expected wear from a tire. Therefore, it is your obligation to properly maintain your tires and the vehicle upon which they are mounted, including:

1. Operating your tires at the inflation pressures recommended by the tire and vehicle manufacturer.
2. Keeping your tire and wheel assemblies in balance.
3. Proper wheel alignment.
4. Maintaining steering and suspension components to be within manufacturer specifications.
5. Rotating your tires at least every 3,500 miles or less (UHP passenger car tires) or 5,000 miles or less (standard light truck tires).

We recommend that you have your VENOM POWER tire dealer inspect your tires any time you notice irregular or uneven tread wear and rotate them, if necessary.

Failure to follow any of the above-mentioned Owner Obligations may be considered a breach of the warranty agreement and result in the termination of the warranty agreement. Furthermore, VENOM POWER reserves the right to review each warranty claim and deny the warranty application based on failing to follow any of the above-mentioned Owner Obligations.

\* VENOM POWER reserves the right to change the terms and conditions of all warranties at any time.

## **CLAIMS PROCESS**

To make a claim under this Limited Warranty, you must:

1. Present your vehicle with the subject tires, the original copy of this Limited Warranty and the original sales invoice to an authorized VENOM POWER dealer.
2. Present your completed Tire Service Record to the authorized VENOM POWER dealer along with the other two documents in #1. For treadwear mileage warranty consideration, the Tire Service Record must show the times and places that the tire rotations were performed. VENOM POWER recommends rotations at 3,500-mile intervals or less for high-performance passenger car tires and 5,000-mile intervals or less for standard light truck tires.
3. Complete and sign the VENOM POWER Limited Warranty Claim form provided by the dealer, keep a copy for your records, and leave the tire with the dealer.
4. If you purchased the tire from an Internet or mail-order merchant, you will need to submit your claim, together with the dismounted tire, to that merchant. You are responsible for all of the costs of dismounting and shipping. Your claim will be administered in accordance with the Limited Warranty that was in effect when you purchased the tires.

## **FORMS (available for download on [www.venompowertires.com](http://www.venompowertires.com))**

Limited Warranty

Tire Service Record

Limited Warranty Claim Form

## **CONTACT INFORMATION**

VENOM POWER TIRE

5118 Park Avenue, Suite 601

Memphis, TN 38117