

# 1-Year

## VIP Road Hazard Protection Plan

Your tire purchase includes a 1-Year VIP Tire Road Hazard Plan, so you can enjoy a worry-free tire purchase and peace of mind while on the road.

- Full 1-Year Protection Plan.
- Convenient website to process claims with easy upload features!
- Fast Reimbursement Processing. There's no need to wait for that check!
- Customer Service representatives are ASE certified technicians to assist with all your questions and allow for smooth claims processing.
- Available in the US and Canada only.

\* Coverage is valid for twelve (12) months from the purchase date or the first 3/32nds of an inch of treadwear, whichever comes first.

### DEALER INFORMATION

#### PROGRAM ADMINISTRATOR

Program Administrator: **Automotive Business Solutions**

Protection Center Phone Number: 844-713-0062

Protection Center Email Address: [tireclaim@abswarranty.net](mailto:tireclaim@abswarranty.net)

Protection Program Website: <https://tireprotection.net/transamerica>

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535, Denver, CO 80233

Protection Center Hours: 8AM-8PM Mon-Fri; Sat 9AM-6PM (Eastern Time); Closed on Sundays and Holidays

#### WHAT YOU MUST DO TO OBTAIN SERVICE:

Venom Power Tires' VIP Road Hazard Protection Plan is provided with your eligible tire purchase at no additional charge. You must contact the Program Administrator by calling 844-713-0062 for tire repair or tire replacement. Prior authorization must be obtained to replace a tire damaged by a road hazard. YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S). The damaged tire must be made available for inspection by the facility and/or the Program Administrator. All claims and any required documentation must be submitted to the Program Administrator within sixty (60) days of the date of road hazard damage and/or service. This plan does not have a deductible. See instructions contained within this VIP Road Hazard Protection Plan for WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED.



Road Hazard Plan  
P.O. Box 33535  
Denver, CO 80233

# 1-YEAR VIP ROAD HAZARD PROTECTION PLAN

POWERED BY 





# 1-Year VIP Road Hazard Protection Plan

## WHAT TIRES ARE ELIGIBLE?

The VIP Road Hazard Protection Plan (“Plan”) is included with eligible new tires purchased from an authorized Venom Power Tires dealer. This Plan covers only the new eligible tire(s) purchased by the original purchaser. The benefits of this protection are available only for the tires (i) purchased by you, the customer through an authorized Venom Power Tires dealer, (ii) that are listed clearly on the original purchase invoice (“Original Invoice”) for the tires. This Plan is limited to the repair or replacement of following eligible tire(s) damaged by a road hazard as described below:

### \*Eligible for tire purchases on or after June 19th, 2022

- Terra Hunter X/T
- Terra Hunter R/T+
- Terra Hunter M/T
- Trail Hunter ATS
- Trail Hunter ATX
- Trail Hunter R/T
- Swampthing A/T
- Swampthing M/T
- RAGNAROK GTS LIGHT TRUCK SIZES

### \*Eligible for tire purchases on or after June 19th, 2024

- Terra Hunter X/T
- Terra Hunter R/T+
- Terra Hunter M/T
- Trail Hunter ATS
- Trail Hunter ATX
- Trail Hunter R/T
- Swampthing A/T
- Swampthing M/T
- RAGNAROK GTS LIGHT TRUCK SIZES
- COVERT GRIP ASP
- COVERT GRIP CV
- COVERT GRIP H/T
- GRAND AM
- TERRA HUNTER XT2
- RAGNAROK GTS UHP SIZES

## WHAT IS ROAD HAZARD DAMAGE?

Road hazard damage occurs when a tire fails as a result of a puncture, bruise, or impact break incurred during normal driving on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards. The term “road hazard” does not include sidewall damage from scuffing curbs.

**Note:** Proper tire care is necessary to obtain maximum service from a tire. It is your obligation to maintain your tire’s proper cold inflation pressures as specified by your vehicle’s manufacturer and inspect your tires periodically for damage that could be corrected before creating a condition that would cause the tire to be removed from service.

## PROTECTION BENEFIT PERIOD:

This Plan is valid for twelve (12) months from the purchase date, as stated on the original purchase receipt, or the first 3/32nds of an inch of treadwear, whichever comes first (the “Coverage Period”) due to a normal road hazard condition. Once a tire is worn beyond 3/32nds of an inch of treadwear or more than twelve (12) months from date of purchase, this road hazard warranty is null and void. When an eligible tire(s) is replaced, the protection benefits of the replaced tire ends. See below for full coverage details regarding tire replacements and repairs.

## WHAT ARE THE BENEFITS?

**Tire Replacement:** If during the coverage period an eligible tire becomes unserviceable because of a road hazard, and cannot be safely repaired per the manufacturer’s guidelines, it will be replaced with a new tire. If available, a new eligible tire of the exact make/model will be installed and will be eligible for the same road hazard benefits under a new Plan. If not available, this Plan will cover the cost, up to one hundred percent (100%) of the retail price paid (as stated on the original sales invoice) for the original tire, of a comparable quality tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. This Plan does not transfer to the replacement tire.

If the replacement tire is not an eligible tire, you must purchase a separate plan, if available, at time of replacement.

**Tire Repair:** If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer’s guidelines at any authorized Venom Power Tire dealer. This Plan will cover up to \$25.00 to have the tire repaired. This Plan will remain in effect.

## WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED:

1. To receive services under the VIP Road Hazard Protection Plan, you should return to the original place of purchase.
2. You must contact the Program Administrator by calling 844-713-0062 to receive prior authorization for any tire repair or tire replacement service.
3. You must present your original sales receipt identifying the eligible damaged tire and date of purchase.
4. Upon the start of the tire repair or replacement, please have the dealer call the Program Administrator. The Program Administrator will then work directly with your dealer to obtain the necessary information and pay them directly. If you choose to purchase the replacement tire or pay for the repair, visit the protection program website <https://tireprotection.net/transamerica> to submit the following to the Program Administrator for reimbursement. You may also email supporting documents:
  - a. The original sales invoice identifying the purchase of the tire(s).
  - b. The subsequent invoice identifying the replacement tire and/or tire repair service.
  - c. Pictures and proof of tread depth of the damaged tire(s) as requested by the Program Administrator.
5. All claims must be submitted for reimbursement within 60 days of the date the warranty repairs were completed. Failure to submit the required documentation within 60 days will void the claim.
6. The damaged tire(s) must be made available for inspection by the Program Administrator.

## EXCLUSIONS AND LIMITATIONS

The VIP Road Hazard Protection Plan is a supplement to the Venom Power Tires Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Plan.

### You will not be eligible for replacement or repair if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from defective wheel or vehicle conditions;
- Exhibit damage from negligence, abuse or improper inflation or load.

### The following vehicles are not eligible for Plan coverage:

- Vehicles with a manufacturer’s load rating capacity of greater than one (1) ton;
- Vehicles used for farm or agricultural purpose;
- Commercial vehicles.

Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer’s defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Tires with torn beads.

Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer’s guidelines.

This Plan covers only the vehicle registered to the customer and listed on the initial invoice.

CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This VIP Road Hazard Protection Plan gives you specific legal rights, and you may also have other rights that vary from state to state. This Plan is amended to comply with the individual state requirements for the issuing dealer’s state.

## FOR STATE SPECIFIC RIGHTS and the full terms and conditions, PLEASE GO TO YOUR STATE LINKON

<https://tireprotection.net/transamerica>.

You may also print down a copy of your state specific rights from this website. In addition, by obtaining this Plan you agree and consent to conduct the presentation and downloading of the Plan electronically. If you wish to have a paper copy of your state specific rights, please call the Program Administrator at the telephone number indicated above.

## CANCELLATION

You may opt out of the benefits provided to you under this Plan by contacting the Program Administrator. This Plan is offered to you as a benefit at no additional cost with the purchase of your eligible tire; therefore, it has no independent monetary value.

## TRANSFERABILITY

This Plan is non-transferable.

## STANDARD PRODUCT WARRANTY COVERAGE

In addition to the VIP Road Hazard Protection Plan, all Venom Power Tire products come with:

- 50,000 miles tread life warranty for Terra Hunter X/T, X/T2, R/T, and R/T+ 22-inch and smaller sizes, and 13.5-inch wide or less.
- 50,000 miles tread life warranty for Trail Hunter R/T 22-inch and smaller sizes, and 13.5-inch wide or less.
- 55,000 miles tread life warranty for Swampthing A/T 22-inch and smaller sizes, and 13.5-inch wide or less.
- 50,000 miles tread life warranty for Ragnarok GTS UHP 35-series and above aspect ratio and 22-inch and below sizes.
- 50,000 miles tread life warranty for COVERT GRIP ASP, COVERT GRIP CV, COVERT GRIP H/T.
- Vehicles with staggered fitments, where the front and rear tires have different tire sizes, cannot be rotated. VENOM POWER warrants tires mounted on the rear axle of vehicles with staggered fitments only up to 50% of the warranted miles under our standard mileage warranty for specific tire models, tread patterns, and tire sizes.

For complete terms and conditions of the road hazard protection plan and manufacturer warranty, visit [www.venompowertires.com](http://www.venompowertires.com)

